# Customer Callback Request Form

**Purpose:** This form collects customer information for scheduling a callback from the support team at a preferred date and time. Please fill out the form below so we can respond to you promptly and efficiently.

## Customer Information

**Full Name:** {fullName}

**Email:** {email}

**Phone Number:** {phoneNumber}

**Preferred Contact Method:** {contactMethod}

## Callback Details

**Preferred Callback Date:** {callbackDate}

**Preferred Callback Time:** {callbackTime}

**Time Zone:** {timeZone}

**Reason for Callback:** {callbackReason}

## Best Time Range

This section outlines the customer’s available time windows for the callback.

|  |  |  |
| --- | --- | --- |
| **Day** | **Start Time** | **End Time** |
| {#timeSlots}{day} | {startTime} | {endTime}{/timeSlots} |

## Additional Comments

{additionalComments}

## Preferred Language

{preferredLanguage}

{#wantsFollowUp}

Note: Customer would like additional follow-up beyond the callback.

{/wantsFollowUp}

{^wantsFollowUp}

Note: Customer prefers no follow-up after the callback is resolved.

{/wantsFollowUp}

## Services of Interest

The customer has expressed interest in the following support/service areas:

{#services}

* {serviceName}

{/services}

## Consent

{#consentGiven}**Consent Status:** The customer has given consent to be contacted by support.{/consentGiven}

{^consentGiven}**Consent Status:** The customer has not given consent to be contacted by support.{/consentGiven}