# Customer Feedback Survey

*Please take a few minutes to complete this customer feedback survey. Your responses will help us evaluate and improve our services. We highly value your insights and appreciate your time.*

## Customer Information

**Name:** {name}

**Email:** {email}

**Phone Number:** {phone}

**Date of Visit/Interaction:** {dateOfVisit}

## Service Evaluation

**How satisfied were you with our service?**

{satisfactionRating}

**What did you like most about our service?**

{likedMost}

**What areas do you think we could improve?**

{improvementAreas}

**Would you recommend our service to others?**

{recommendation}

**Additional Comments:**

{additionalComments}

## Feedback on Staff Members

|  |  |  |
| --- | --- | --- |
| **Staff Member Name** | **Interaction Type** | **Comments** |
| {#staff}  {name} | {interactionType} | {comments}{/staff} |

## Services Used

{#serviceUsed}

* {serviceName}

{/serviceUsed}

## Overall Experience

**Please rate your overall experience from 1 to 5:**

{overallRating}

**Would you like us to follow up with you?**

{followUp}

{#followUpContact}

**Preferred Contact Method:** {contactMethod}

**Best Time to Contact:** {contactTime}

{/followUpContact}

*Thank you for your feedback!*