# Customer Satisfaction Survey

**Purpose:** This document is designed to gather and analyze customer feedback regarding their satisfaction with our company’s products or services. The insights collected will help identify strengths and areas for improvement to better serve our customers.

## Customer Information

**Name:** {customerName}

**Email:** {email}

**Date:** {surveyDate}

## Overall Experience

**How satisfied are you overall with our service?**
 {overallSatisfaction}

## Individual Ratings

|  |  |
| --- | --- |
| **Category** | **Rating (1-5)** |
| {#ratings}{category} | {rating}{/ratings} |

## Feedback

**What did you like the most about our service?**
 {positiveFeedback}

**What could we improve?**
 {areasForImprovement}

## Recommendation

**Would you recommend our service to others?** {wouldRecommend}

{#wouldRecommendDetails}

* *{details}*

{/wouldRecommendDetails}

## Additional Comments

{additionalComments}

## Follow-Up

**May we contact you for further questions?** {followUpPermission}

{#contactMethods}

* Preferred Contact Method: {method}

{/contactMethods}