# Service Feedback Request Email

**Purpose:** This email is sent to request customer feedback after a support interaction. It helps evaluate and improve the quality of customer service provided.

Dear **{name}**,

We hope your recent experience with our support team regarding **{supportTopic}** was helpful and resolved your issue.

Your feedback is very important to us and helps us improve our service. We'd greatly appreciate it if you could take a moment to share your thoughts with us.

Please click the link below to complete our quick feedback survey:  
{&surveyLink}

Here are the details of your support case for your reference:

|  |  |  |  |
| --- | --- | --- | --- |
| **Case ID** | **Date Opened** | **Status** | **Support Agent** |
| {caseId} | {dateOpened} | {caseStatus} | {supportAgent} |

**Summary of the Support Conversation:**

*{caseSummary}*

Things we did during our interaction:

{#actionsTaken}

* {action}

{/actionsTaken}

{#additionalNotes}

**Additional Notes:**

{noteContent}

{/additionalNotes}

Thank you for choosing us,   
The **{companyName}** Team

If you have any additional questions, feel free to reply to this email or contact us at {supportEmail}.