# Technical Support Request Form

*This form is designed for customers to report technical issues they are experiencing. Filling out this form will help our support team better understand your problem and respond in a timely and effective manner.*

## Customer Information

**Full Name:** {fullName}

**Email Address:** {email}

**Phone Number:** {phone}

**Company Name:** {companyName}

## Issue Details

**Date of Issue:** {issueDate}

**Priority Level:** {priorityLevel}

**Subject:** {subject}

**Description of the Issue:**

{issueDescription}

## System Information

**Operating System:** {operatingSystem}

**Browser (if applicable):** {browser}

**Application/Module Affected:** {applicationModule}

**Version Number:** {version}

## Steps to Reproduce

{#steps}

1. {stepDescription}

{/steps}

## Attachments

*If applicable, the following files were provided as diagnostic support:*

{#attachments}

* {fileName}

{/attachments}

## Consent and Confirmation

{#consentGiven}**✔ The customer has agreed to data processing for diagnostic and support purposes.**{/consentGiven}

{^consentGiven}✘ The customer did not give consent for data processing.{/consentGiven}

## For Internal Use Only

|  |  |  |
| --- | --- | --- |
| **Support Agent** | **Status** | **Resolution Date** |
| {#supportLog}{agentName} | {status} | {resolutionDate}{/supportLog} |