# Product Return Policy

**Purpose:** This document clearly outlines the conditions, procedures, and timeframes related to returning products purchased from {companyName}. It helps ensure transparency and sets expectations for both the customer and the business.

## Return Eligibility

Customers can request a return within **{returnWindowDays} days** of receiving the product.

Products must meet the following conditions to be eligible for return:

{#returnConditions}

* {condition}

{/returnConditions}

{^returnConditions}*No specific return conditions are defined at this time.*{/returnConditions}

## Non-Returnable Items

{#nonReturnableItems}

* {item}

{/nonReturnableItems}

{^nonReturnableItems}*All items are currently eligible for return based on general return rules.*{/nonReturnableItems}

## Return Process

1. **Initiate Return:** Contact our support team at {supportEmail} or log in to your account and select the product to return.
2. **Shipping:** Send the product to the return address: {returnAddress}.
3. **Approval and Refund:** Once the product is received and inspected, refunds are typically processed within **{refundProcessingDays} business days**.

## Return Shipping Costs

{#customerPaysShipping}The customer is responsible for return shipping fees.{/customerPaysShipping}

{^customerPaysShipping}Return shipping is free of charge for eligible returns.{/customerPaysShipping}

## Exchange Policy

{#exchangesAllowed}Customers may request an exchange for a different size, color, or replacement within the return period. All exchange requests are subject to product availability.{/exchangesAllowed}

{^exchangesAllowed}We do not offer exchanges at this time. You may return the product for a refund and place a new order separately.{/exchangesAllowed}

## Refund Methods

Refunds can be issued through the following methods:

{#refundMethods}

* {method}

{/refundMethods}

## Return Tracking

After shipping the product, please provide your return tracking number to expedite the refund process.

## Return Summary Table

|  |  |  |  |
| --- | --- | --- | --- |
| **Product** | **Order Number** | **Reason for Return** | **Requested Action** |
| {#returnedItems}{productName} | {orderNumber} | {returnReason} | {requestedAction}{/returnedItems} |

## Additional Notes

{additionalNotes}